

**Procedure for Downloading E-card , Claim form and Network hospital checking Regarding Group Medical Insurance Policy for Retired Employee of WBSEDCL(2025-26)..**

Welcome to Medi Assist Portal (Your TPA). We are happy to be associated with **Retired Employee of WBSEDCL** for the delivery of the Employee Benefit through Group Mediclaim Cover Policy for the year **2025-2026**.

Cards can be downloaded from the Medi Assist portal using your login credentials. For smooth user experience, the first login must be completed via the portal and not mobile app.

**You can access your details through the following link using your login ID and password:**

Portal Link: <https://portal.mediassist.in>

Login ID: **PPO number** (Example :800XXXXX or 810XXXXX)

Password: **Welcome** ( W in Capital letter and reaming in Small letter)

**Note:Please reset your password after first time login & Try to login first time from PC or Laptop**

**Change Password Combination :**

Password must contain a minimum of 8 characters.

Password must be alphanumeric

Password must contain at least one lowercase and uppercase character.

Facilities available in the portal:

- 1.Download E-Cards
- 2.Claim Intimation
- 3.Download Claim form
- 4.Claims status
- 5.Locate cashless Hospital
- 6.Hospital Network

You may use our chat-bot through **Whats App Number: 7026669449** Type "**Hi**" and follow instruction to select any of the following options.

1. E-card
2. Reimbursement Claim Form
3. Locate cashless Hospital
4. Claim Status
5. Medi Assist Offices

**Details of Policy:**

Policy Coverage Details	
Policy Start Date	08 March 2025
Policy End Date	07 March 2026
Insurance Company	The New India Assurance
TPA	Medi Assist Insurance TPA(P) Ltd

Wishing you good health always!

Regards,  
Team Medi Assist

## Portal Login process

### Step – 1

Direct Log in to : <https://portal.mediassist.in/login.aspx> for availing above facilities.

### Step – 2

Employee Login Credential Format is below

User Name : PPO no  
Password : Welcome

### Step – 3

Please note that post the first time registration in this portal you will have to reset your password and do a fresh login with the new password.

# Medi Assist Insights

- Cashless claims
- Our network
- Reimbursement claims
- Contact center

Trends view Historical view

Today



--- Avg admission wait time for last 30 days: **24 min** --- Avg discharge wait time for last 30 days: **51 min**



Username :

Password :

**SIGN IN**

Forgot your Username or Password?



Sign In

URL-  
<https://portal.mediassist.in>

Medi Assist will create login credentials

Enter username and password to access portal.

## Change Password just after first time login it should be in PC or Laptop



Rathindra

[Home](#)

[Sign out](#)

\* Please change **Default credential** before proceeding.

\* Please provide **Official Email id** before proceeding.

### Change password

Old password \*

New password \*

Retype password \*

[Change credential](#)

#### Password :

- Password must contain a minimum of 8 characters.
- Password must be alphanumeric
- Password must contain atleast one lowercase and uppercase character.

**Note:** Please note that your registered mobile number will be used to support you 'to communicate in case of insurance/ health check support or What's app' chat services. This feature will provide you quick access to important contacts, e-cards, network hospitals, important insurance information from your organization etc. It will not be used to spam or send marketing messages

## Identity proof Store,Download,Remove

[User Details](#)   [Change password](#)   [Bank Details](#)   **[Identity Proof](#)**   [SI Protect](#)

### Upload Identity Proof

Proof ID Type

Select ID Type ▾

Select ID Type

PAN Card

Passport Number

Aadhar Number

Voter ID

Driving License

Government/MNC Employee Id

[User Details](#)   [Change password](#)   [Bank Details](#)   **[Identity Proof](#)**   [SI Protect](#)

### Upload Identity Proof

Proof ID Type

Select ID Type ▾

ID Type	ID Number	Uploaded Date Time		
AADHAR	875666776767	06-01-2022 12:48	<a href="#">Download</a>	<a href="#">Remove</a>

## Employee Login -Home Page

[Policy ▾](#)[Hospitalisation ▾](#)[MAven Insights ▾](#)[Claims ▾](#)[Profile](#)[Sign out](#)

Hello Prashant Kumar,

Welcome to Medi Assist, your personalized gateway to your health benefits.

As a partner of your esteemed organization, we at Medi Assist constantly endeavour to manage your health benefits portfolio.

eCashless hospitalization gives you the power to get a provisional preauthorization even before you walk into the hospital.



### Your health policy

Know your policy terms & conditions, download e-card and more.

[Download E-Card](#)[View policy](#)

### Hospitalization

Find your network hospital and also inform us about your hospitalization in advance for speedier processing of cashless and reimbursement claims.

[Network hospitals](#)[Intimate eCashless](#)[Intimate Reimbursement](#)

### Claims

Submit your hospitalization claims online and track your claim status in real-time.

[Submit Claim](#)[OPD Claim Submission](#)[Track claims](#)

# Network Hospitals

Search network hospitals by

- Location
- Radius
- Hospital
- by Speciality

**MediBuddy** Mayank Garg | Sign Out

Enter the location: \_\_\_\_\_ Radius: \_\_\_\_\_ Search hospital: \_\_\_\_\_ Choose speciality: \_\_\_\_\_ Bharti AXA General Insurance Com: \_\_\_\_\_

**Abhaya Hospital**  
Multi Speciality - 77 Dr. M.H. Mari Gowda Road/Hosur Road, Opp. Park Area Wilson Garden Bangalore - 560027

**Cloudnine**  
Multi Speciality - # 1533, 9th Main, 3rd Block, Jayanagar, Bangalore

**Drs 7 Maiya Multispeciality Hospital Llp**  
Multi Speciality - #34, 10th Main Road, 1st Block Jayanagar

**Narayana Medical Centre (Cashless Only for Private Insurer Only)**  
Single - #9 (old #18), Chivi Station, Hosur Road, Langford Town,

**Prasad Eye Hospital**  
Ophthalmology - No. 71, Krishna Nagar Industrial Layout, D.R.C. Post, Near Christ College, Hosur Main Road, Bangalore - 560 029.

**Rama Krishna Nursing Home**  
Orthopedics - 806/1 15th Cross 3rd Block Jayanagar

**Sunayana Eye Hospital**  
Ophthalmology - # 1156, 26th Main, 4th T Block, Jayanagar

Click on particular tracking reference number-to view claim details,documents ,claim bills,deductions,claim history

## Claims

Claim No. / Type	Reference No	Hospitalization ID	Received On	Patient	Status	Claimed Amount	Insurance	
Health CheckUp 22197931	--	--	04-Jun-2020	Mayank Garg (Self)	Claim Paid	3,535	[Redacted] Limited	<a href="#">View</a>
Reimbursement 22102823	HOSP5045706678_25042020121253	--	11-May-2020	Mayank Garg (Self)	Claim Paid	19,584	[Redacted] Insurance Company Limited	<a href="#">View</a>
Reimbursement	HOSP5045706678_09052020173149	--	09-May-2020	Mayank Garg (Self)	Claim Submitted	13,549	--	<a href="#">View</a>
Reimbursement 22102	HOSP5045706678_25042020121253	--	11-May-2020	Mayank Garg (Self)	Claim Paid	19,584	[Redacted] Insurance Company Limited	<a href="#">Close</a>

### Basic Details 1-Mayank Garg

Patient Name	[Redacted] (M - Self)	MA-ID(Insurer Id)	[Redacted] (1884: ...)
Date of Admission	30-Aug-2019	Date of Discharge	30-Aug-2019
Ailment	OPD claim (Aakash Eye Clinic & Laser Centre)	Policy Holder Name	

### Claim ID 22102823 - Q0341914

Claimed - 19,584 Approved - 10,000 Claim Paid

Claim Details	Documents	Claim Bills	Deductions	Claim History
Account Holder	[Redacted]	Account Number	[Redacted]	
Bank	ICICI BANK LIMITED	Branch	[Redacted]	
Address		IFSC Code	[Redacted]	



## WhatsApp Chatbot Features

- Download Claim Forms
- Locate Network Hospitals
- Locate Medi Assist Offices
- Download eCards
- Track Claim Status

scan the QR code displayed below OR 7026669449



Just type “Hi” or “Hello” to initiate a conversation